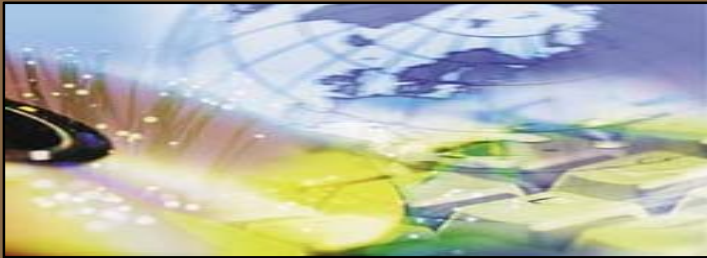




## Program Management Services

- *Information Management -*
- *Business Process Improvement -*
- *Program Management -*
- *Technology Portfolio Management -*
- *Quality Assurance -*



### What We Do

Our Program Management discipline at SightSpan is focused on partnering with you and your teams to assist your business in the successful management, execution and implementation of multiple inter-disciplined projects. SightSpan is focused on the goals of your business and will partner with your teams to reach your targeted state.

In today's business environment where change is ever present, execution is tougher than ever and critical to meet market demands. SightSpan understands the challenges of change and is prepared to work with your organization to assemble and manage even the most complex programs in your business.

With decades of experience, the SightSpan Program Management team members bring the professional expertise and discipline to the table immediately. SightSpan resources will quickly and effectively transition within your teams to provide the value to your projects by setting the direction and experienced management you need. The marketplace is getting ever demanding and your reaction to changes can be the difference in the competitive edge your company provides. Let SightSpan take you there.

### Problem Statement

Organizations are faced with global challenges both on an industry and enterprise level:

- Undefined business goals for program alignment
- Low customer satisfaction
- Changes to business policies and procedures
- Lack of standardization increasing risk exposure for business
- Undefined governance model for program management oversight
- Cost of business is increasing
- Need for a risk-based end to end program evaluation
- Current environment contains inconsistent non-measurable program management methodologies: need for a unified view of program efforts

### How We Help

SightSpan partners with you to assist in the management of running an effective Program that conforms to the requirements of your business. SightSpan's program management strategies focus on efficient risk reduction based on your specific business needs.

Enhancing your process capabilities:

- ✓ Provide experts in cross functional program management
- ✓ Evaluate existing program using risk-based methodology
- ✓ Recommend best practice methods to run program
- ✓ Perform risk assessments of designated projects in program
- ✓ Design and incorporate risk-based methodologies focused on program maintenance
- ✓ Program requirements documentation
- ✓ Vendor comparison and analysis
- ✓ Perform independent testing and customized audits
- ✓ Support on-going program evaluation and consultation services